



# Travel Insurance Services

Insured's Name / Mailing Address:

## Visit USA-HealthCare<sup>SM</sup>

Welcome to coverage under Visit USA-Healthcare, insured by Syndicate 4141 at Lloyd's, London. Enrollment is administered by Travel Insurance Services. These documents present instructional information as well as a page of details about your coverage and an ID card to cover every person insured under this plan. Please be sure to read the summary of the coverage available under this plan, which is attached to your confirmation e-mail. You can also find them online at: <http://www.travelinsure.com/what/vusadetails.asp>.

### TRAVEL ASSISTANCE SERVICES

Provided by: World Service Center

Within the U.S. and Canada: 800-605-2282

Anywhere in the World: 317-262-2132 (collect)

- Open 24 Hours/7 Days a Week
- Travel Alerts & Warnings
- Lost Passport & Documents Assistance
- Emergency Cash Transfers
- Embassy & Consulate Referrals
- Dispatch of Physician/Nurse
- Assistance with Emergency Medical Evacuations and Repatriations

### CLAIMS PROCESSING/ADMINISTRATION

Mail claims with original receipts and completed claim form to:

HCC Medical Insurance Services  
P.O. Box 2005  
Farmington Hills, MI 48333-2005

Inside U.S. and Canada: 888-627-6619  
Outside U.S. and Canada: 317-262-2132  
9am - 5pm Eastern Time Monday through Friday

### **Notice of Claim**

In the event you need medical attention, present the identification card to your attending physician. The physician is welcome to submit bills directly to us. You will need to submit a Claimant's Statement. To file a claim, please submit the original, itemized bills and payment receipts to us along with a Claimant's Statement and Authorization form. Claims must be filed within 60 days of the termination date of your policy. You may obtain a Claimant's Statement at: <http://www.travelinsure.com/claimforms>.

This insurance policy does contain pre-certification requirements. You need to notify us in advance (within 48 hours for emergencies) for any hospitalizations or surgeries as well as other items listed on your identification card or in the policy description. You may pre-certify by phoning HCC Medical Insurance Services. Pre-certification is not a guarantee of benefits; please review your policy carefully.

### **For customer service questions, contact:**

Travel Insurance Services

800-937-1387

<http://www.travelinsure.com/>

### **For pre-notification or questions regarding benefits, eligibility or claims, contact:**

HCC Medical Insurance Services

888-627-6619 or 317-262-2132

----- cut along the dotted line -----



### **Visit USA-HealthCare I.D. Card**



Insured Person: xxxxxxxxxxxxxxxx

Confirmation No.: TIVXXXXXXXX

Effective Date: 3/27/2015

Termination Date: 4/11/2015

Plan Purchased: B

Deductible: \$500.00

### **CLAIM PAYMENT/CLAIMS ADMINISTRATOR**

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• POSSESSION OF THIS CARD DOES NOT GUARANTEE COVERAGE

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